



FOR IMMEDIATE RELEASE

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Sen. Kelly Hancock Announces District 9 Mobile Office Hours – Sept. 2019

Senate staff available to assist area residents with state agency issues in Grand Prairie

North Richland Hills, TX - Sen. Kelly Hancock today announced the September 2019 Mobile Office Hours schedule for Senate District 9. The program is geared toward local residents who need assistance resolving an issue with a state government agency.

"Our district staff has years of experience helping constituents cut through red tape when they have a problem with a state agency," said Sen. Hancock. "The Mobile Office Hours program brings that service directly into each District 9 community throughout the year."

Examples of state agency casework include, but are not limited to:

- Child support collection (Office of the Texas Attorney General)
- Surprise medical billing mediation (Texas Department of Insurance)
- Utility complaints (Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: *Monday, September 23, 2019*

Grand Prairie Main Library

2:00 PM - 4:00 PM

901 Conover Drive

Grand Prairie, Texas 75051

Senator Hancock's district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form. For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He also serves as Chairman of the Texas Senate Committee on Business & Commerce and Vice Chair of the Texas Senate Committee on Transportation.