



**FOR IMMEDIATE RELEASE**

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## **Sen. Kelly Hancock Announces District 9 Mobile Office Hours – Sept. 2018**

*Senate staff available to assist area residents with state agency issues in Fort Worth, Haltom City*

**North Richland Hills, TX** - Today, Texas State Senator Kelly Hancock announced the September 2018 Mobile Office Hours schedule for Senate District 9. The program is for local residents who need assistance resolving an issue with a state government agency.

"The top goal of our district team is to help Senate District 9 constituents cut through red tape when they have a problem with a state agency," said Hancock. "While staff is available to help at any time from our NRH office, the Mobile Office Hours program brings that service into each community."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

### **Mobile Office Hours Schedule: **Wednesday, Sept. 19, 2018****

#### **Haltom City Recreation Center**

**9:30 AM - 11:30 AM**

4839 Broadway Avenue  
Haltom City, TX 76117

#### **Fort Worth Summerglen Library**

**12:30 PM - 2:30 PM**

4205 Basswood Boulevard  
Fort Worth, TX 76137

Senator Hancock's district office is located at 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: [www.texas.gov/agencies](http://www.texas.gov/agencies)

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*Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.*