



FOR IMMEDIATE RELEASE

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## **Sen. Kelly Hancock Announces District 9 Mobile Office Hours - Nov. 2017**

*Senate staff available to assist area residents with state agency issues in Keller, Richland Hills*

NORTH RICHLAND HILLS, TX - Today, Texas State Senator Kelly Hancock released information regarding this month's Mobile Office Hours for Senate District 9. The program is an effort to assist local residents who need help resolving an issue with a state government agency.

"More than 800,000 people live in Senate District 9," said Sen. Hancock. "We want to spread the word to each and every constituent that our district office staff is ready and willing to help them cut through red tape at state agencies."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

### **Mobile Office Hours Schedule: *Thursday, November 9, 2017***

**The Link**  
**9:30 AM - 12:30 PM**  
6750 Baker Boulevard  
Richland Hills, Texas 76118

**Keller Public Library**  
**1:30 PM - 3:30 PM**  
640 Johnson Road  
Keller, Texas 76248

Senator Hancock's permanent district office location is 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: [www.texas.gov/agencies](http://www.texas.gov/agencies)

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*Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.*