

An Overview of Cost Drivers in the Texas Property/Casualty Insurance Market

Insurance Information Institute May 8, 2012

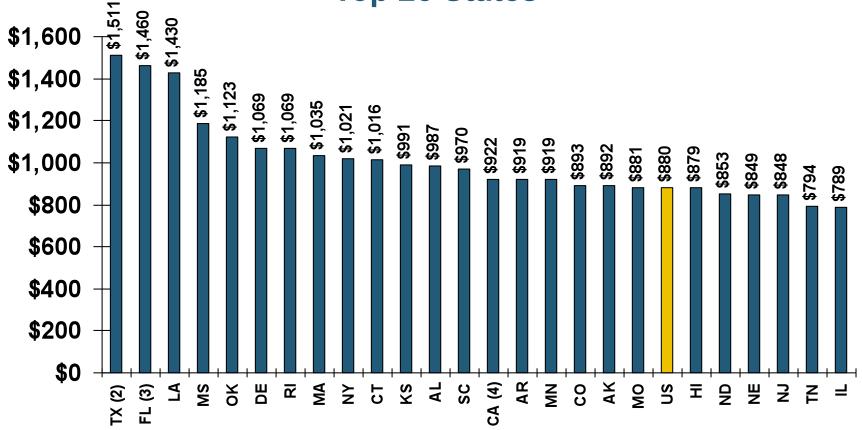
Robert P. Hartwig, Ph.D., CPCU, President & Economist Insurance Information Institute ♦ 110 William Street ♦ New York, NY 10038

Tel: 212.346.5520 ♦ Cell: 917.453.1885 ♦ bobh@iii.org ♦ www.iii.org

Average Premiums For Home Insurance By State, 2009* (1)







^{*}Latest available.

Note: Average premium=Premiums/exposure per house years. A house year is equal to 365 days insured coverage for a single dwelling.

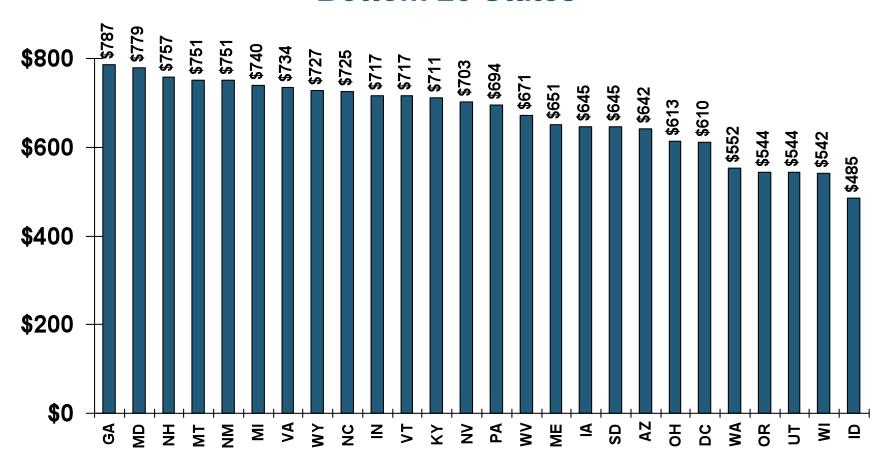
Source: NAIC; Insurance Information Institute.

⁽¹⁾ Based on the HO-3 homeowner package policy for owner-occupied dwellings, 1 to 4 family units. Provides "all risks" coverage (except those specifically excluded in the policy) on buildings and broad named-peril coverage on personal property, and is the most common package written.

Average Premiums For Home Insurance By State, 2009* (1)



Bottom 25 States



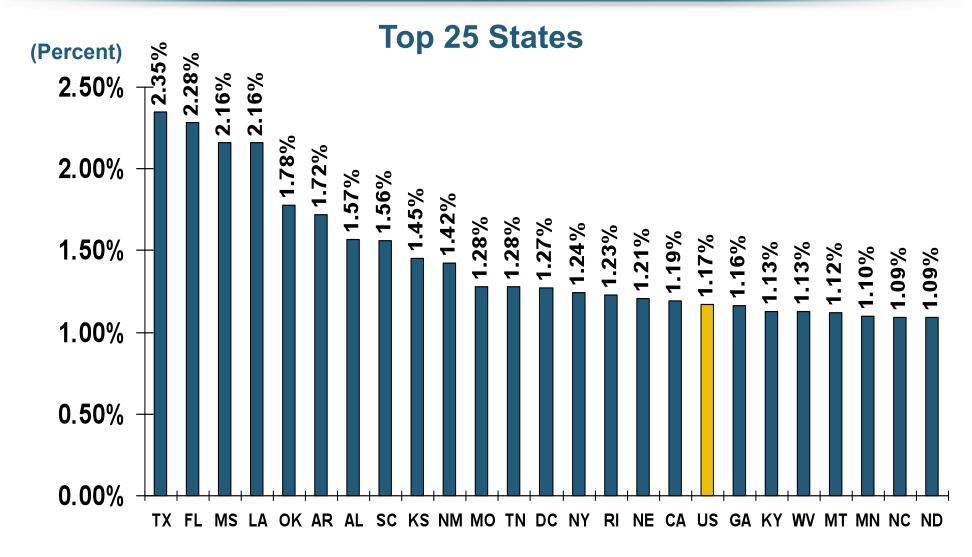
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Source: © 2010 National Association of Insurance Commissioners (NAIC). Reprinted with permission. Further reprint or distribution strictly prohibited without written permission of NAIC.

Ratio of Avg. Premium for Homeowners Insurance to Median Family Income, 2009

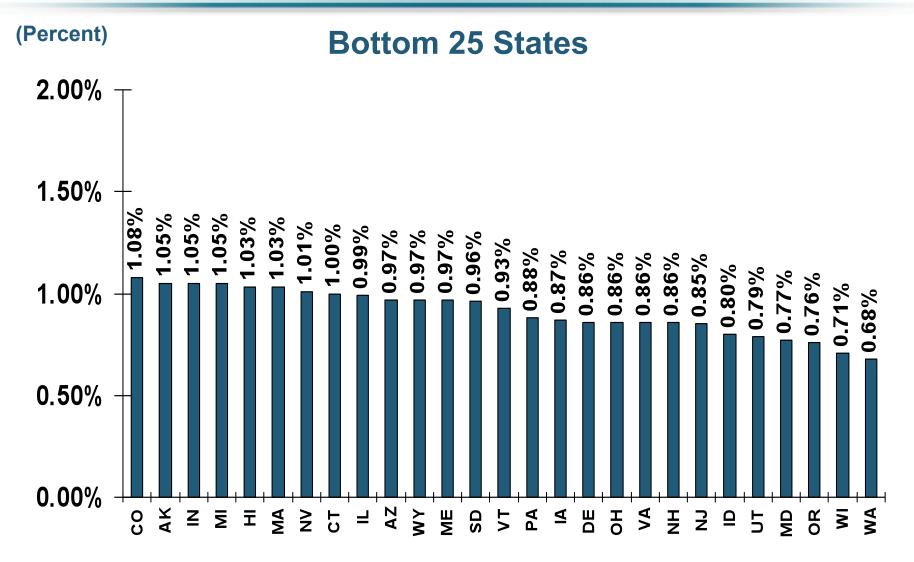




^{*}Average homeowners insurance expenditure as a percentage of the 2009 median income for a family of four Sources: Prepared by the Insurance Information Institute, based on data from the U.S. Census and the National Association of Insurance Commissioners.

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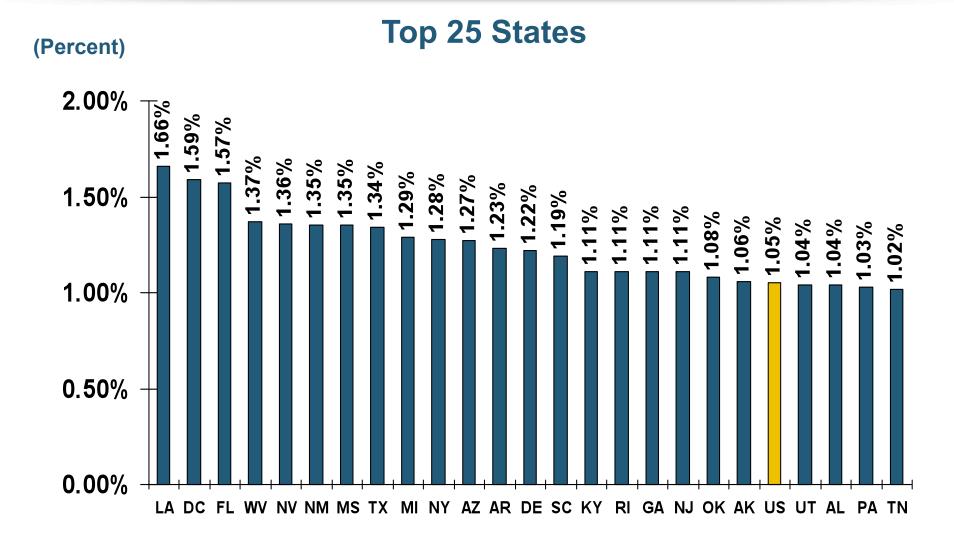




^{*}Average homeowners insurance expenditure as a percentage of the 2009 median income for a family of four Sources: Prepared by the Insurance Information Institute, based on data from the U.S. Census and the National Association of Insurance Commissioners.

Ratio of Avg. Expenditure for Pvt. Passenger Auto Insurance to Median Family Income, 2009

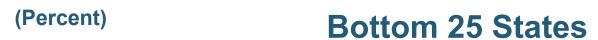


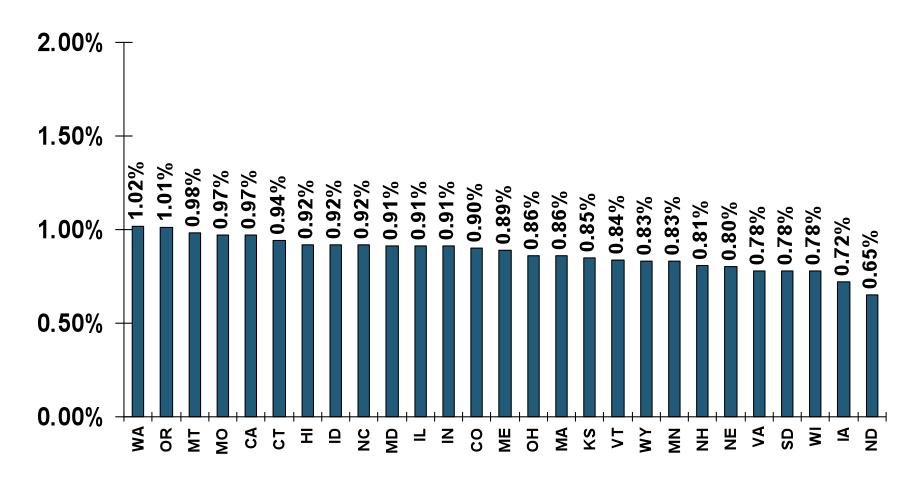


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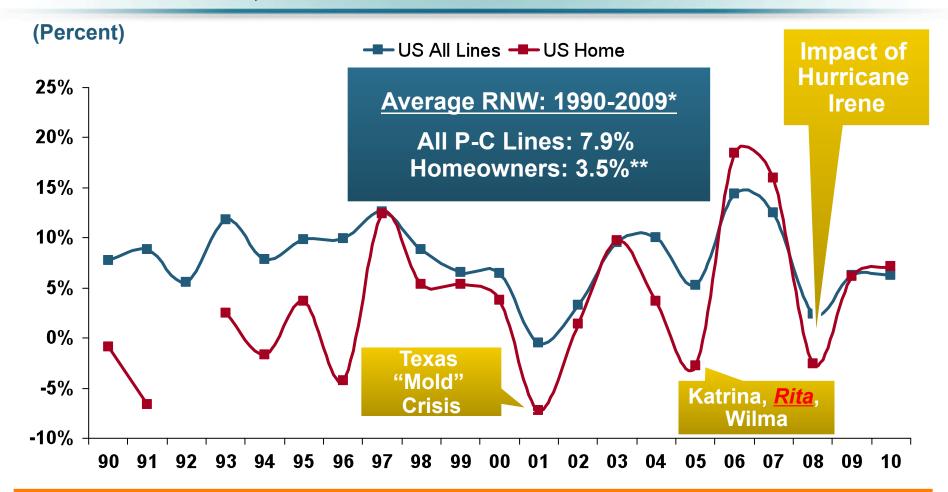


Personal Lines Profitability Analysis

Significant Variability Over Time and Across States

Return on Net Worth: All P-C Lines vs. Homeowners, 1990-2010*





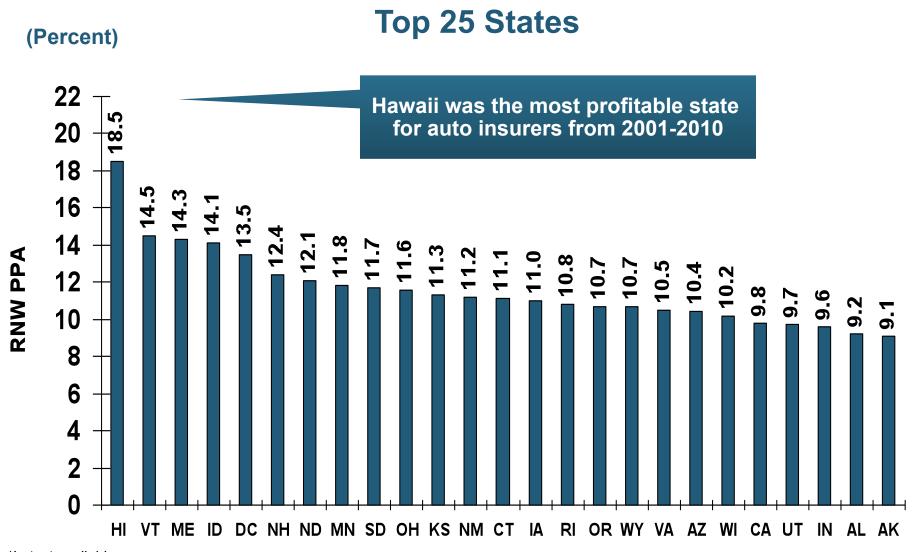
Homeowners Insurance Is Considerably More Volatile than the Market Overall Due to Coastal Exposure and Interior Wind/Hail Events

^{*}Latest available.

^{**}Excluding Hurricane Andrew (1992); including 1992 produces an average homeowners RNW of 0.7%. Sources: NAIC.

Return on Net Worth: Pvt. Passenger Auto, 10-Year Average (2001-2010*)



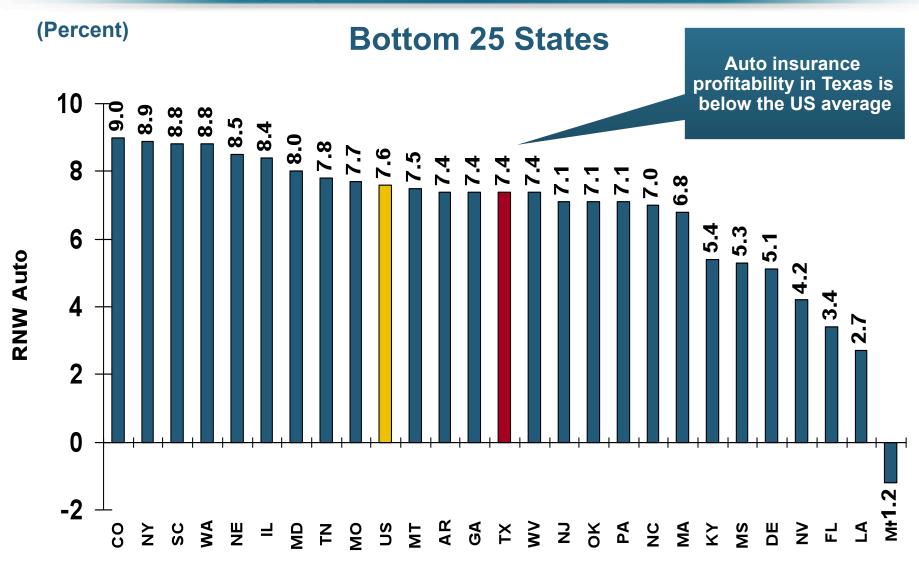


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Sources: NAIC.

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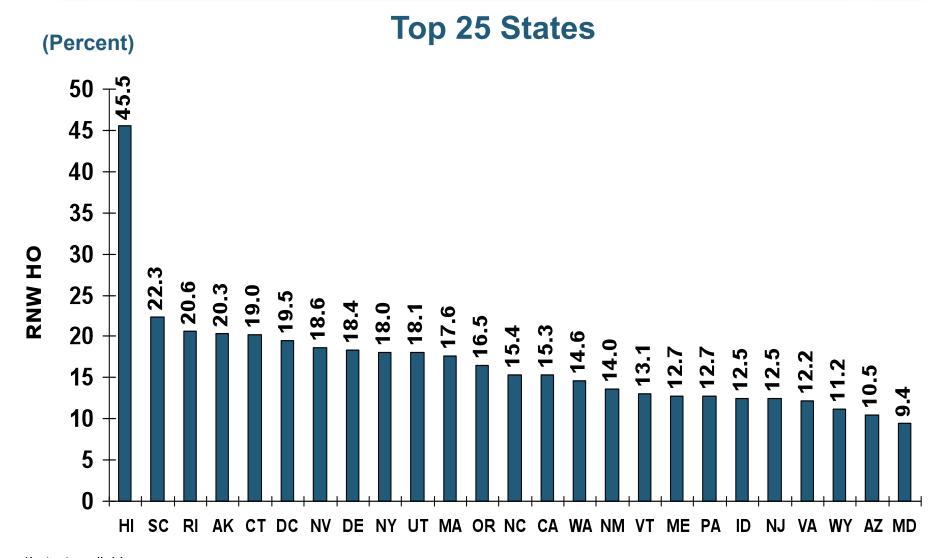




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Return on Net Worth: Homeowners Insurance, 10-Year Average (2001-2010*)



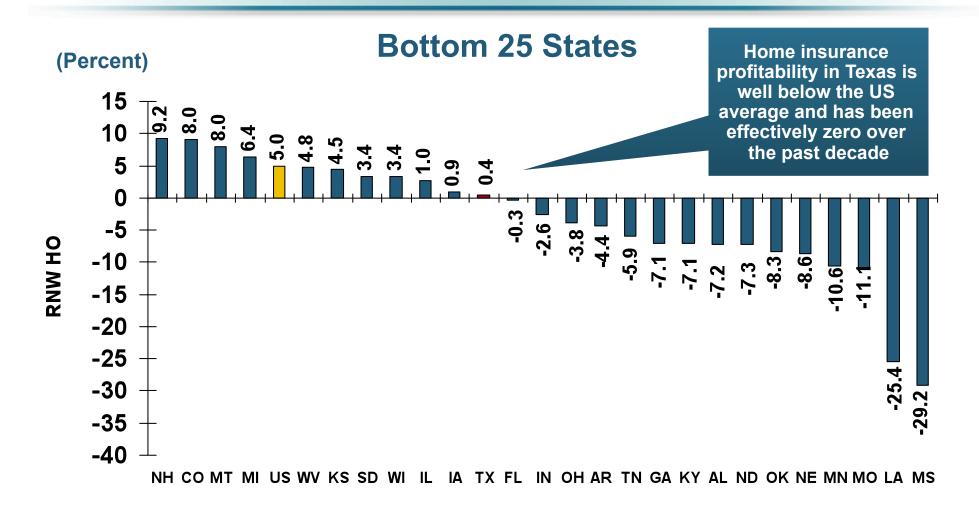


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Sources: NAIC.

Return on Net Worth: Homeowners Insurance, 10-Year Average (2001-2010*)





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Global Catastrophe Loss Developments and Trends

2011 Will Rewrite Catastrophe Loss and Insurance History *But Will Losses Turn the Market?*



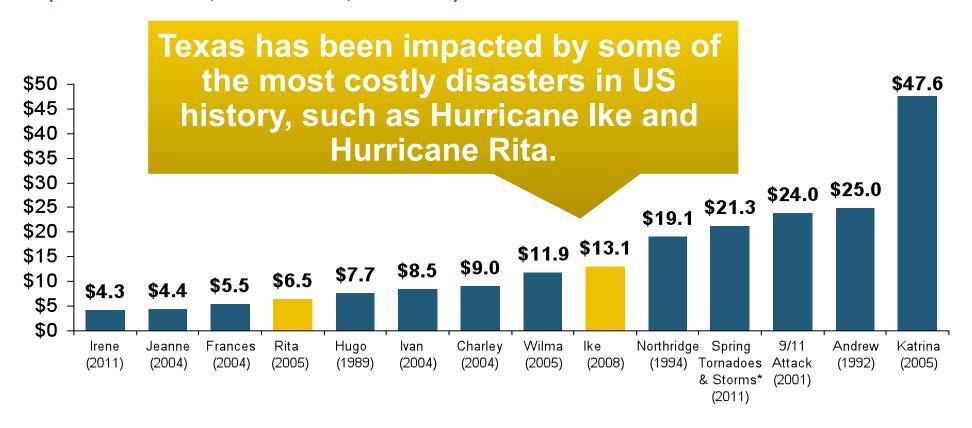
U.S. Insured Catastrophe Loss Update

2011 Was One of the Most Expensive Years on Record

Top 14 Most Costly Disasters in U.S. History



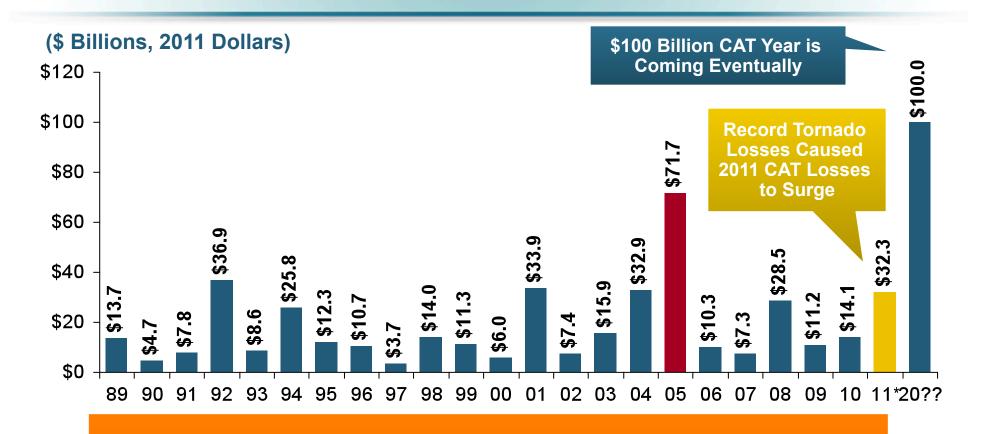
(Insured Losses, 2011 Dollars, \$ Billions)



^{*}Losses will actually be broken down into several "events" as determined by PCS Sources: PCS; Insurance Information Institute inflation adjustments.

US Insured Catastrophe Losses





US CAT Losses in 2011 Were the 5th Highest in US History on An Inflation Adjusted Basis

Note: 2001 figure includes \$20.3B for 9/11 losses reported through 12/31/01 (\$25.9B 2011 dollars). Includes only business and personal property claims, business interruption and auto claims. Non-prop/BI losses = \$12.2B (\$15.6B in 2011 dollars.) Sources: Property Claims Service/ISO; Insurance Information Institute.

^{*}PCS figure as of April 6, 2012.

Natural Disaster Losses in the United States: 2011

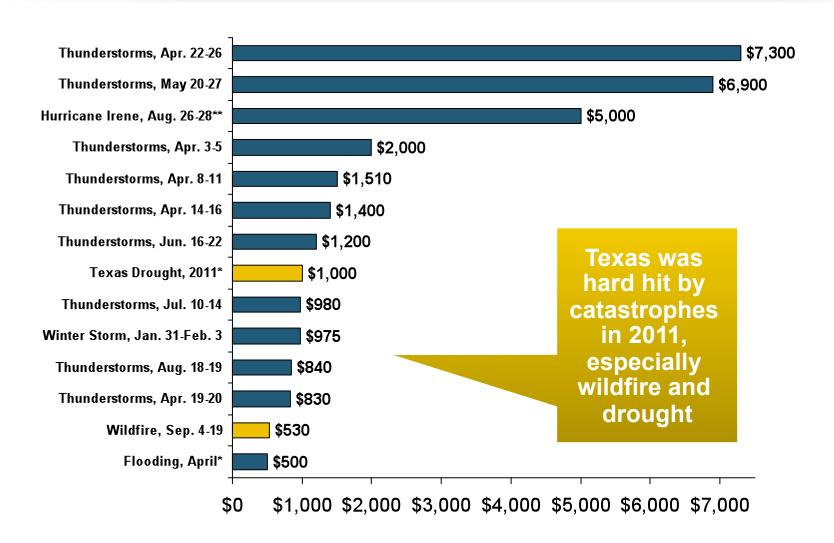


As of Jan. 1, 2012	Number of Events	Fatalities	Estimated Overall Losses (US \$m)	Estimated Insured Losses (US \$m)
Severe Thunderstorm	69	617	46,548	25,813
Winter Storm	9	67	2,708	2,017
Flood	14	20	2,705	535
Earthquake	5	1	257	50
Tropical Cyclone	3	0	10,700	5,510
Wildfire (Primarily in TX)	58	15	1,922	855
Other	2	33	8,000	1,000

Source: MR NatCatSERVICE 18

2011's Most Expensive Catastrophes, Insured Losses

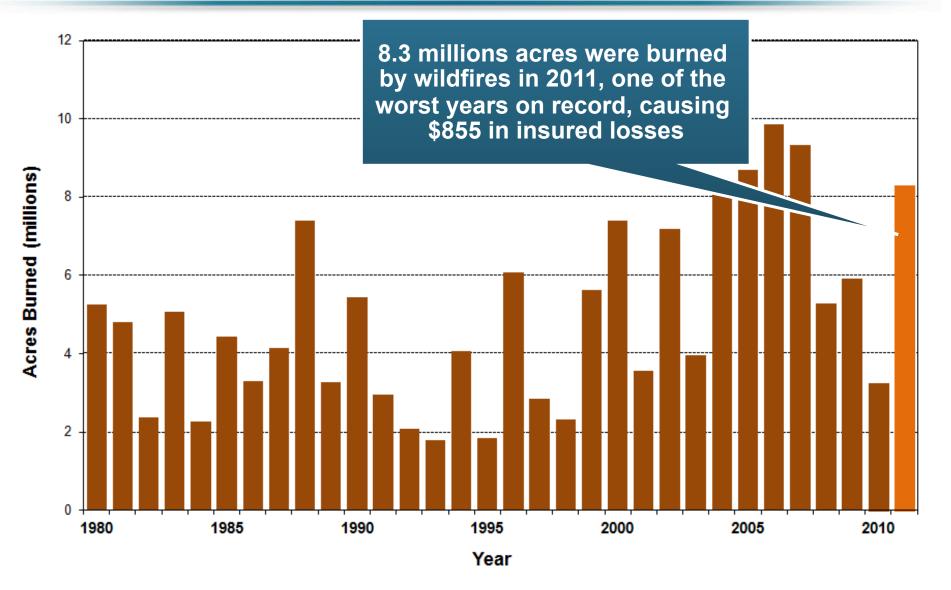




^{**}Includes \$700 million in flood losses insured through the National Flood Insurance Program. Source: PCS except as noted by "*" which are sourced to Munich Re; Insurance Information Institute.

U.S. Acreage Burned by Wildfires, 1980 – 2011





Notable Wildfires in 2011



- Worst wildfire year on record in Texas due to persistent drought.
- Spring: Over 3 million acres burned in west Texas from 12 major seats of fire. Over 200 homes and businesses destroyed, \$50 million insured loss.
- September: Bastrop
 County Complex Fire near
 San Antonio destroys over
 1,600 homes, insured loss
 of \$530 million.



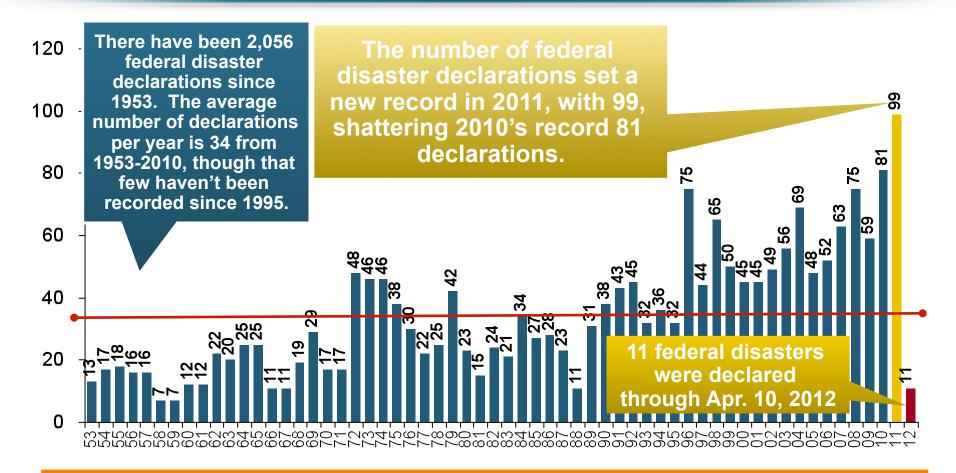


Federal Disaster Declarations Patterns: 1953-2012

Records Were Set for Federal Disaster Declarations in 2010 and 2011—Most Declarations Were Unrelated to Tropical Activity

Number of Federal Disaster Declarations, 1953-2012*



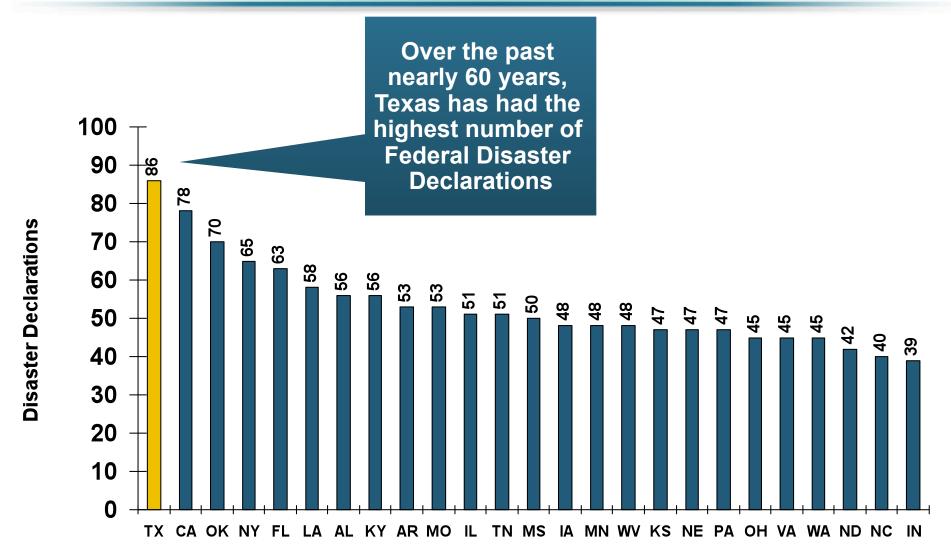


The Number of Federal Disaster Declarations Is Rising and Set New Records in 2010 and 2011

^{*}Through April 10, 2012.

Federal Disasters Declarations by State, 1953 – 2012: Highest 25 States*



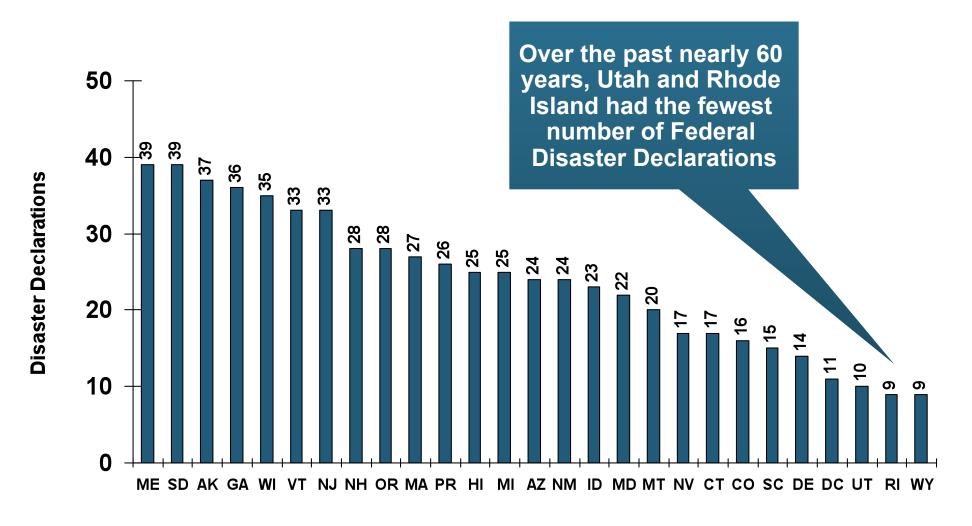


^{*}Through Apr. 10, 2012.

Source: FEMA: http://www.fema.gov/news/disaster totals annual.fema; Insurance Information Institute.

Federal Disasters Declarations by State, 1953 – 2012: Lowest 25 States*





^{*}Through Apr. 10, 2012. Includes Puerto Rico and the District of Columbia.

Source: FEMA: http://www.fema.gov/news/disaster_totals_annual.fema; Insurance Information Institute.

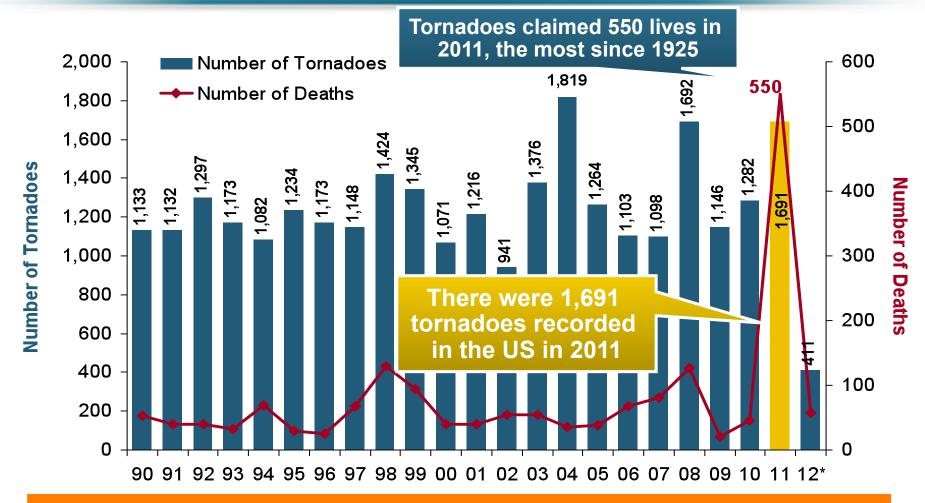


SPRING 2012 TORNADO & SEVERE STORM OUTBREAK

2012 Is Off to a Worrisome Start; Texas is in the Heart of Catastrophe Country

Number of Tornadoes and Related Deaths, 1990 – 2012*



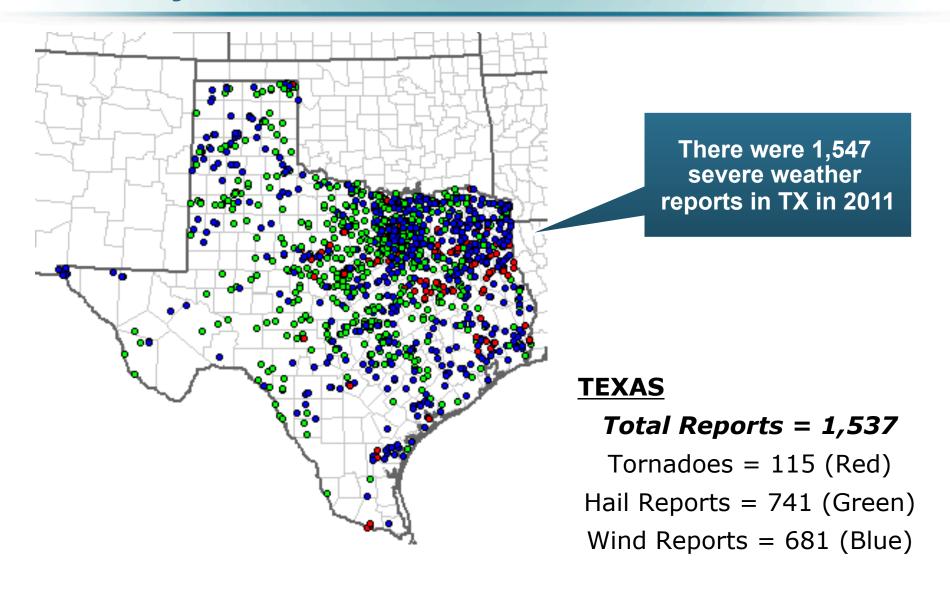


2012 Tornado Losses Is Off to a Ominous Beginning. First Half 2011 Insured Losses from Tornadoes and Thunderstorms Topped \$21B.

^{*}Through April 7, 2012.

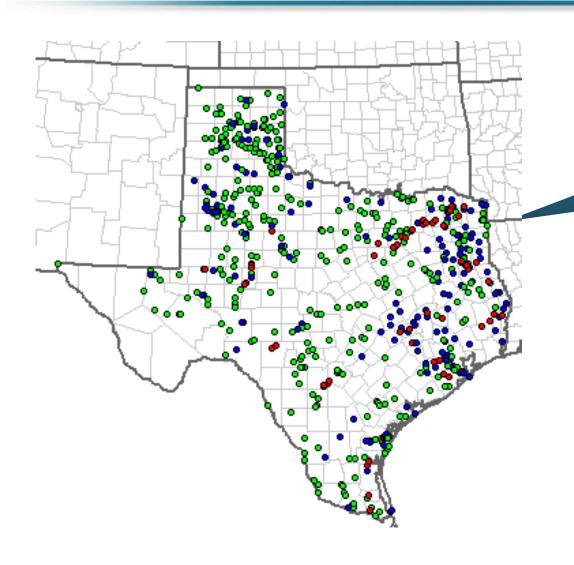
Severe Weather Reports in Texas, January 1—December 31, 2011





Severe Weather Reports in Texas, January 1—May 2, 2012





There have already been 671 severe weather reports in TX in 2012, through May 2nd.

TEXAS

Total Reports = 671

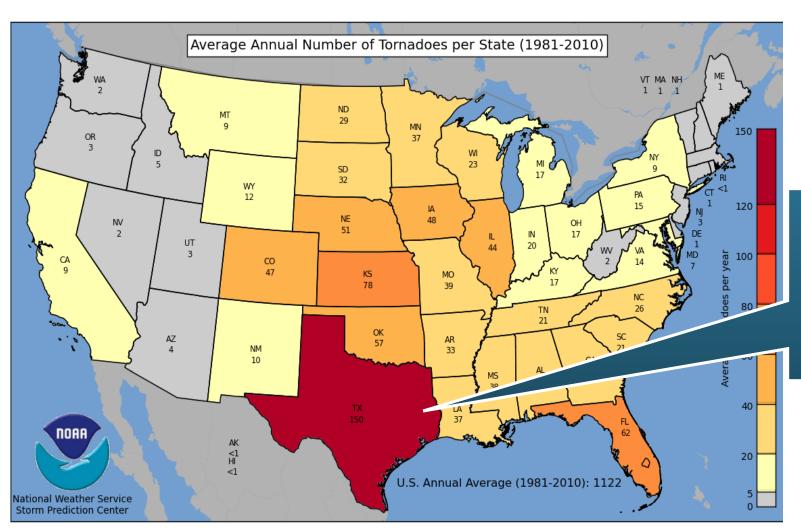
Tornadoes = 66 (Red)

Hail Reports = 407 (Green)

Wind Reports = 198 (Blue)

Average Number of Tornadoes in Texas, 1981—2010





Texas leads the US with 150 tornadoes per year, on average



Insurance Information Institute Online:

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Thank you for your time and your attention!

Twitter: twitter.com/bob_hartwig