



FOR IMMEDIATE RELEASE

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Sen. Kelly Hancock Announces District 9 Mobile Office Hours

Senate staff available to assist area residents with state agency issues in Keller, Bedford

NORTH RICHLAND HILLS - Today, Texas State Senator Kelly Hancock released information regarding this month's Mobile Office Hours for Senate District 9. The new program, which began in April of this year, is an effort to assist local residents who could use help resolving an issue with a state agency.

"Our office has the honor of serving more than 800,000 residents of Tarrant and Dallas Counties in the Texas Legislature," said Sen. Hancock. "Many people haven't heard that our district office staff is available to help constituents cut through the red tape of state government agencies, so we are actively working to spread the word that we're here to help."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: Thursday, June 22, 2017

Keller Town Hall

9:00 AM - 11:30 AM

1100 Bear Creek Parkway
Keller, Texas 76248

Bedford Senior Center

12:30 PM - 3:00 PM

2817 R.D. Hurt Parkway
Bedford, Texas 76021

Senator Hancock's permanent district office location is 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.