



FOR IMMEDIATE RELEASE

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Sen. Kelly Hancock Announces District 9 Mobile Office Hours

Senate staff available to assist area residents with state agency issues in Irving, Euless

NORTH RICHLAND HILLS - Today, Texas State Senator Kelly Hancock released information regarding this month's Mobile Office Hours for Senate District 9. The new program, which began in April, is an effort to reach more local residents who could use help resolving an issue with a state agency.

"It is an honor and privilege to serve more than 800,000 residents of Tarrant and Dallas Counties in the Texas Legislature," said Sen. Hancock. "Many people don't know that our district office staff is available to help constituents cut through the red tape of state government agencies, so we intend to work a little harder to spread the word that we're here to help."

Examples of state agency casework include, but are not limited to, the following:

- Child support collection (Office of the Texas Attorney General)
- Handgun licensing (Texas Department of Public Safety)
- Insurance or utility complaints (Texas Department of Insurance / Public Utility Commission)
- State employee retirement benefits (Employee / Teacher Retirement Systems)

Mobile Office Hours Schedule: Tuesday, May 9, 2017

South Irving Public Library

10:00 AM - 12:30 PM

601 Schulze Drive

Irving, Texas 75060

Mary Lib Saleh Euless Public Library

1:30 PM - 4:00 PM

201 N. Ector Drive

Euless, Texas 76039

Senator Hancock's permanent district office location is 9121 Belshire Drive, Suite 200 in North Richland Hills. This office is open each weekday during standard business hours and can be reached by phone at (817) 514-3804.

Anyone seeking assistance with a specific state agency concern should be prepared to provide copies of related documentation and to complete a privacy authorization form.

For a full list of state government agencies, visit: www.texas.gov/agencies

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Sen. Hancock represents [District 9](#), which includes portions of Dallas and Tarrant Counties. He currently serves as Chairman of the Texas Senate Committee on Business & Commerce.