## Office of Risk Management

March 22, 2004

Philip B. Dendy Director, (512) 499-4578

The Honorable Jane Nelson State Senator State Capitol, Room 1E.3 P.O. Box 12068 Austin, Texas 78711-2068

## Dear Senator Nelson:

As requested during the February 26<sup>th</sup> hearing of the Senate Select Committee on Workers' Compensation Insurance, we are responding to your question regarding how many of our claimants saw a doctor participating in a Preferred Provider Network Organization (PPO). The following table provides a summary of the PPO provider totals for the past three years. The cost savings for 2003 are lower in comparison to 2001 and 2002 as these claims continue to mature.

Summary of PPO Provider Totals			
	2001	2002	2003
Number of Claims	2,297	2,197	2,042
Number of Claims using at least one PPO provider	975	885	595
Percentage of claims using PPO providers	42%	40%	29%
Total number of bills	28,908	22,267	12,819
Number of bills with PPO provider discount	5,443	5,207	2,846
Percentage of bills with PPO provider discounts	19%	23%	22%
Number of PPO providers	1,873	1,540	845
Total PPO savings	\$125,991	\$98,327	\$46,462

Our current PPO provider is National ChoiceCare (NCC). NCC has worked to create a highly focused group of providers that primarily treat occupational injuries. NCC also monitors the provider's delivery of appropriate and effective care, balanced billing, and use of network referral.

Should you have any other questions, please feel free to give me a call.

Sincerely,

Phillip B. Dendy Director, Office of Risk Management

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c: Senator Todd Staples Mr. Randy Wallace Mr. Javier Garza Mr. Roger Starkey Mr. Paul Pousson