

# Fix TWCC

## **A Coalition of Patients, Workers, Business Leaders & Physicians Working to Reform the Texas Workers' Compensation System**

Injured workers' access to quality medical care has reached a crisis point in Texas. Fix TWCC is a coalition of workers, patients, businesses, physicians and others who want to change the workers' compensation system in Texas. Reforms are urgently needed to ensure that workers' compensation insurance becomes better value for employers and insurers, and a better deal for physicians and workers.

Currently, the Texas Workers' Compensation Commission relies on a maze of burdensome paperwork, "deny and stall" handling of workers' compensation claims and cumbersome reimbursement guidelines and other rules.

As a result, patients are experiencing a critical lack of access to quality medical treatment provided in the patient's community without significant delay.

Our workers' compensation system should operate in an open, accessible manner that informs patients of their rights, treats patients, employers, and physicians fairly, and provides accountability for all parties involved.

Enacting reforms to fix TWCC's problems will make workers' compensation insurance a better value for employers and insurers, and a better deal for workers and physicians. Delays in medical care can have a far-reaching effect; after a certain point, the potential for recovery is severely limited, if not doomed. Rapid, appropriate medical care makes it more likely that the worker can return to his job and continue to be a contributing member of society.

According to our members, one adjustment in the way that the system operates could set a new tone and redefine the relationship between patients, physicians and TWCC:

- Do not assume that all doctors are abusing the system for as much gain as possible, and
- Do not assume that all injured workers with long-term injuries are perpetrating fraud.

Unfortunately, there will always be some who abuse the system, and we do not condone their behavior. However, honest, hardworking doctors and workers should not be penalized for the wrongdoings of a few.

The workers' compensation system in Texas is broken, and it must be fixed. The primary mission of Fix TWCC is to raise awareness of the crisis in our workers' compensation system in order to build the grassroots political pressure that will make workers' comp reform a voting issue for constituents across the state. Texas must stand up for our injured workers, the businesses who employ them and the health care professionals who treat them.

**[www.fixtwcc.com](http://www.fixtwcc.com)**